

Costa **Ibérica** recognizes Quality and Environment as paramount factors for the strategic and sustainable development of the company, therefore its Quality and Environment Policy must be essential for all employees and followed in their daily work, with a view to Continuous Improvement.

To achieve its objectives, **Costa Ibérica** bases its policy on the following principles:

- ✓ **To promote the satisfaction of Customers, Employees and Society in general;**
- ✓ **Comply with the requirements of ISO 9001 and ISO 14001 standards, applicable legislation, and contractual requirements;**
- ✓ **To promote the continuous improvement of the organization and the effectiveness of the QMS (Quality Management System), through the efficient management of its processes.**
- ✓ **To provide continuous improvement in Occupational Health and Safety conditions;**
- ✓ **To provide highly qualified human resources and the necessary equipment for the development of their activities;**
- ✓ **To promote motivation and encourage teamwork among all employees;**
- ✓ **To promote pollution prevention and environmental preservation, ensuring the sustainable use of natural resources, as well as evaluating and controlling environmental aspects and impacts;**
- ✓ **To plan ahead how to act in all possible situations that may present a danger and to prevent their occurrence, both in terms of human and environmental impact;**
- ✓ **To continuously seek the ongoing improvement and effectiveness of its Integrated Management System, ensuring compliance with the regulatory and legal requirements applicable to its activity;**
- ✓ **To promote the optimization of the exploitation of available resources, in strict compliance with the principles of eco-efficiency and social responsibility that stem from our products and services, considering it as part of our identity;**
- ✓ **Also, direct all your activities towards the prevention of pollution and workplace accidents by using best practices developed sectorally and/or within the Group.**

Thus, the implementation and maintenance of a Quality Management System (QMS) constitutes a tool for the evolution of the company's activity, in order to achieve the objectives and goals defined annually.

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The Administration

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		5						Of Issue
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CI-MOD 089 / 1								Pág. 1/1